



Pathology reporting is getting a makeover

NSW Health Pathology is changing the way we send pathology reports to our customers. eReporting is our new electronic pathology reporting system designed to deliver test reports directly into your Practice Management Software (PMS).

This work is part of NSW Health's Single Digital Patient Record (SDPR) program that will provide a secure, holistic and integrated view of the care a patient receives across the NSW public health system.

Our aim is to improve patient care, reduce administrative burden and ensure secure, timely access to pathology results. Our new system is designed with our customers and aligns with the Royal College of Pathologists of Australia (RCPA) Standardised Pathology Informatics in Australia (SPIA) guidelines.

We started rolling out eReporting in May 2026 to our customers in the Hunter and New England region and will continue to roll it out across NSW between 2026-2028.

What's changing?



Doctors

Enhanced patient care and safety

- Timely, complete information to support clinical decision-making.
- Atomic-level data for tracking patient progress over time and seamless attachment of pathology reports to referral letters (if supported by your PMS).

Increased confidentiality

- Reduced reliance on less safe methods such as fax, email and paper copies ensures that patient information remains confidential and protected through secure electronic downloads.



Practices

Reduced administrative burden

- Receive pathology reports automatically so less time and effort is spent on administrative tasks.

Accurate record-keeping

- Electronic records reduce the risk of lost or misplaced documents, ensuring that patient information is accurately recorded and easily retrievable.

Lower operational costs

- Reducing the use of paper, fax and postal services can cut down on office supplies and postage costs.

If you are an existing customer of NSW Health Pathology, we will contact you to make sure your practice is set up correctly to receive patient results without disruption.

Resources & support

Visit our [website for more information and FAQs](#). If you are interested in receiving electronic pathology reports, you can also contact our team via NSWPATH-BusinessDevelopment@health.nsw.gov.au or use the registration link on our [website](#).