

Registering for COVID-19 results via SMS or the Results Portal



Health
Pathology

Registering for COVID-19 and other respiratory test results via SMS

If you were tested by NSW Health Pathology, you will have received a patient flyer from the testing clinic when you were tested. When you are tested for COVID-19, you may also be tested for influenza or respiratory syncytial virus (RSV). You can use the following information to register to receive your test results by one of the methods below.

Method 1: **SMS**

- Step 1** Text the words **my result** to the number listed on the flyer
- Step 2** You will receive an insta-link that will take you to the 'pre-registration check' page of the Result Portal.
- Step 3** If you have registered with the system before, you will see the first names of any **validated registrations** that have used the mobile number in the past. **You do not need to do anything further to register for a new result for a listed person.**

If you have no existing validated registrations in the system, you will be taken to the new registration page where you will be asked to enter your details (see Method 3, Step 4 below).

Method 2: **Personalised QR Code**

- Step 1** Scan the personalised QR code on the patient flyer using your phone camera
- Step 2** Press send
- Step 3** Your registration is complete when you receive a message confirming that 'Your registration has been received'.

Method 3: **Results Portal**

- Step 1** Navigate to the Results Portal at <https://my.pathology.health.nsw.gov.au>
- Step 2** Enter your mobile number
- Step 3** A one-time passcode will be sent to your mobile phone, enter the passcode where indicated
- Step 4** The first time you access the Results Portal, you will be asked to enter the following information to verify your identity.
- Full name
 - Date of birth
 - Gender
 - Postcode (home residence)
 - Date of collection
 - Medicare number including Individual Reference Number (IRN) if available

Receiving COVID-19 results and other respiratory test results

Via SMS

- Step 1** When your result is available, you will receive an SMS with a result insta-link that, when clicked, takes you directly to your result on the Result Portal.
- Step 2** **For security reasons, the insta-link can only be used once.** If you want to check your results again, please navigate to the Result Portal direct (see below)

You can also access Via Results Portal

- Step 1** Navigate to the Results Portal at <https://my.pathology.health.nsw.gov.au>
- Step 2** Enter your mobile number
- Step 3** A one-time passcode will be sent to your mobile phone, enter the passcode where indicated
- Step 4** Click on view results and select the name of the person whose result you want to access.
- Step 5** For security reasons, you will be asked to enter that person's date of birth to access the results.